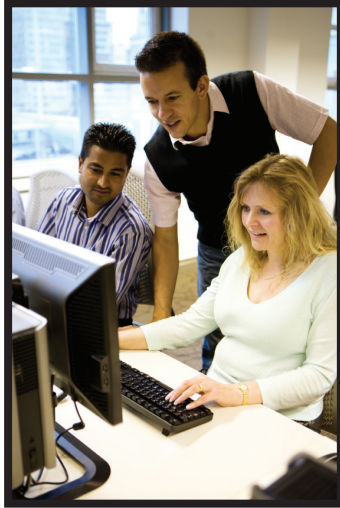


FOOD-TRAK ON-SITE TRAINING SERVICES



Overview

SCI's implementation and training specialists travel to client locations around the world, providing a wide variety of training services. Our training services range from previously developed courses for data entry, database construction and report analysis to completely customized courses that incorporate client policies and procedures. On-site training offers the advantage of lower travel expenses when more than one person is trained and the ability to schedule a variety of staff members for short time periods, as opposed to losing employees for days at a time to out-of-town training trips. In addition, our on-site services include less structured, more personalized sessions, where our trainers work with your staff members individually or in small groups. Our one-on-one "coaching" sessions are ideal for helping new users become familiar with the system and can also be instrumental in speeding up the implementation process. We also provide customized management training sessions, designed to help managers

receive maximum benefits from FOOD-TRAK®. These sessions, typically held in conference rooms, focus on report analysis and action planning. Trainer-hosted brainstorming and roundtable discussions dealing with policy and procedural issues are another example of this type of training.

What to Expect

On-site training can be conducted during a client's normal business hours and scheduled as they see fit. The training fee covers an eight-hour workday, so each client can determine the training hours that work best for all staff members involved. Since this type of training is customized, our clients can work with their FOOD-TRAK account manager to design the most efficient and practical agenda and training setup for their unique operations. Some clients prefer to conduct group demonstrations in the morning and reserve the afternoons for more individualized breakout sessions with particular staff members. Other clients opt to have the trainer spend a certain number of hours working with each staff member and department separately, where no group session is held. The options are limitless! Scheduling is flexible, so please contact us in order to reserve training dates today.

Investment

Training fee = \$1,500/day (2 day minimum)

Travel expenses* include airfare, lodging, transportation and meals.

*Billed separately upon completion of the trip. A 50% deposit is required in advance to secure the on-site training dates. The remaining deposit is due 1 week prior to the first day of training.

"The greatest benefit with on-site training is having the trainer right there in front of us, someone who knows the system inside and out and is able to walk us through each of our questions and show us shortcuts to make processes easier. It used to take us two days to complete a full inventory. We've got it down to three hours now, thanks to all the advice and recommendations from our trainer. We believe in ongoing education with FOOD-TRAK and are always looking ahead towards our next visit."

- Donnie Brazier, F&B Warehouse Manager, Jackson Hole Mountain Resort